



## SERVICE CONTRACT

### TERMS AND CONDITIONS

The parties herein agree as follows:

1. The Precious Pet is authorized to perform care and services as outlined on the Client Information Sheet. The Precious Pet is also authorized by signature below to seek emergency veterinary care with release from all liabilities related to transportation, treatment, and expense. Should specified veterinarian be unavailable, The Precious Pet is authorized to approve medical and/or emergency treatment (excluding euthanasia) as recommended by a veterinarian. Client agrees to reimburse The Precious Pet for expenses incurred, plus any additional fees for attending to this need or any expense incurred for any other home/food/supplies needed.
2. In the event of inclement weather or natural disaster, The Precious Pet is entrusted to use best judgment in caring for pet(s) and home. The Precious Pet will be held harmless for consequences related to such decisions.
3. The Precious Pet agrees to provide the services stated in this contract in a reliable, caring, and trustworthy manner. In consideration of these services and as an express condition thereof, the client expressly waives and relinquishes any and all claims against The Precious Pet or the individual pet sitter except those arising from negligence or willful misconduct on the part of The Precious Pet or the pet sitter.
4. Walking Pets: When instructed by the client, we walk pets that enjoy walking. This is true for cats on leashes, as well as dogs. Unfortunately, some pets do not know how to go for a walk. If a pet fights the leash, chokes themselves, or just does not know how to walk properly, we CANNOT continue to walk the pet.
5. Length of Visits: On all regular calls, our visitation lasts approximately one-half hour. No visit will be more than one-half hour unless extensive clean up is needed or additional time is approved ahead of time.
6. Safety is our top priority, if a pet sitter is uncomfortable for any reason they have the permission to shorten the visit time. This includes third parties being in the home (cleaning companies, repairmen, other service professionals, other family members, the client, etc.)
7. Our pet sitters are permitted to defend themselves within the legal limits of the law. This includes carrying weapons for self-defense such as pepper spray or taser/stun guns. Those pet sitters with concealed weapons permits and firearm training may also carry a firearm to protect themselves as stated in the 2nd amendment.
8. Destruction by Pets: The Precious Pet is not responsible for damage to the home caused by pets unless such damage was caused by neglect of the pet sitter. This includes but is not limited to chewing or scratching of items within the home, urine or feces stains on surfaces of the home, or destruction to any item within the home.
9. The Precious Pet is not responsible for damage to the home beyond the control of the pet sitter. This includes but is not limited to leaks, electrical problems, acts of nature, or damage from third parties entering the home during the reservation. If an emergency occurs, The Precious Pet will attempt to contact the client and then the emergency contacts. If the client and emergency contacts are unavailable, The Precious Pet will try to minimize the damage but will have to wait until we hear from client to make a decision on what to do. The client will pay for all repairs and related fees directly to the company providing the service during their absence.

10. Outdoor Cats: If you have a cat that remains outdoors all day and comes in only at night, we CANNOT assure you that we will be able to have your cat indoors at the exact time of our visit. If you want the cat to play outside all day and it does not return for the nightly containment, we will put food and water outside to assure it eats properly. We CANNOT, however, wait for the cat to come home.
11. Client agrees to contact The Precious Pet by telephone (228) 263-5539 if an extension of services is needed.
12. Client agrees to contact The Precious Pet if the client returns home early and scheduled services are not needed. Failure to do so will result in additional charges.
13. Client takes full responsibility for PROMPT payment of fees. A handling fee (\$20) will be charged on all returned checks. Payments are considered late if payment is not received within 15 days of the last date of service. Late payments are subject to a monthly service charge of ten percent of the outstanding balance at the end of each month. In the event it is necessary to initiate collection proceedings on the account, the client will be responsible for all attorney's fees and costs of collection.
14. In an effort to properly staff the weekends and ensure the best possible care is given for all of the pets entrusted to The Precious Pet, we need to know of your travel plans as soon as possible. To compensate our pet sitters, who must adjust their schedules to accommodate last-minute reservations there will be a \$10 surcharge per work order for reservations made with less than 24 hours notice.
15. There will be a \$5 per visit surcharge on the following holidays: New Year's Eve, New Year's Day, Memorial Day, 4<sup>th</sup> of July, Labor Day, Thanksgiving Day, Christmas Eve, and Christmas Day. The additional fee will only be applied to visits that fall on the holiday not on the full work order. As always please allow at least two weeks notice for holiday reservations. Holiday cancellations require one week notice. Any cancellation with less than one week will be billed for the entire booking.
16. The Precious Pet is covered by a dishonesty bond and commercial liability insurance. With reciprocal consideration, client agrees to be responsible for any injuries incurred by a pet sitter due to client's pets (i.e. bite, scratch) or condition of client's premises.
17. Should a pet sitter be bitten or otherwise exposed to any disease, ailment, or injury from client's animal or premises, it will be the client's responsibility to pay all costs and damages incurred by the victim.
18. The Precious Pet reserves the right to terminate this contract at any time if The Precious Pet, in its sole discretion, determines that the client's pet poses a danger to the health or safety of the pet sitters. If concerns prohibit The Precious Pet from caring for the pet, client authorizes pet to be placed in a kennel, with all charges there from to be charged to the client.
19. Client agrees to ensure that an adequate amount of food and/or other supplies are available, obtainable, in good condition, and in a location that the pet sitter can easily locate in the home prior to commencement of the service period and for the duration of the entire service period, and that depletion of such food and/or other supplies would result in The Precious Pet replenishment with the same or a reasonable substitute in any quantity at the client's expense, plus (\$10) errand surcharge.
20. Client authorizes this signed contract to be valid approval for future services of any purpose provided by this contract permitting The Precious Pet to accept telephone reservations for service and enter premises without additional signed contracts or written authorization.

I have reviewed this Service Contract for accuracy and understand the contents of this form.

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Client Signature

Date

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