



SERVICE CONTRACT

TERMS AND CONDITIONS

The parties herein agree as follows:

1. The Precious Pet is authorized to perform care and services as outlined on the Client Information Sheet. The Precious Pet is also authorized by signature below to seek emergency veterinary care with release from all liabilities related to transportation, treatment, and expense. Should specified veterinarian be unavailable, The Precious Pet is authorized to approve medical and/or emergency treatment (excluding euthanasia) as recommended by a veterinarian. Client agrees to reimburse The Precious Pet for expenses incurred, plus any additional fees for attending to this need or any expense incurred for any other home/food/supplies needed.
2. In the event of inclement weather or natural disaster, The Precious Pet is entrusted to use best judgment in caring for pet(s) and home. The Precious Pet will be held harmless for consequences related to such decisions.
3. The Precious Pet agrees to provide the services stated in this contract in a reliable, caring, and trustworthy manner. In consideration of these services and as an express condition thereof, the client expressly waives and relinquishes any and all claims against The Precious Pet or the individual pet sitter except those arising from negligence or willful misconduct on the part of The Precious Pet or the pet sitter.
4. Walking Pets: When instructed by the client, we walk pets that enjoy walking. This is true for cats on leashes, as well as dogs. Unfortunately some pets do not know how to go for a walk. If a pet fights the leash, chokes themselves, or just does not know how to walk properly, we CANNOT continue to walk the pet.
5. Length of Visits: On all regular calls, our visitation lasts approximately one-half hour. The only exception to this rule is those pets that do not enjoy being played with or loved on during the visit.
6. Destruction by Pets: As a rule, most damage to property, furniture, and carpets is done by pets that get lonely and bored. Most owners don't know in advance what will provoke their pets to such action. We make all attempts to limit any destruction by pets of household goods. If, for example, you wish your pet kept indoors, and the pet chews on furniture, we will attempt to remove the attraction. If the problem continues, we cannot empty your pet's entire area of attractive nuisances. We cannot, therefore, be responsible for damage done by pets to your home. We use common sense and attempt to limit and restrict bad behavior by pets.
7. Outdoor Cats: If you have a cat that remains outdoors all day and comes in only at night, we CANNOT assure you that we will be able to have your cat indoors at the exact time of our visit. If you want the cat

to play outside all day and it does not return for the nightly containment, we will put food and water outside to assure it eats properly. We CANNOT, however, wait for the cat to come home.

8. Client agrees to contact The Precious Pet by telephone (228) 263-5539 if an extension of services is needed.
9. Client agrees to contact The Precious Pet if the client returns home early and scheduled services are not needed. Failure to do so will result in additional charges.
10. Client takes full responsibility for PROMPT payment of fees. A handling fee (\$45) will be charged on all returned checks. Payments are considered late if payment is not received within 15 days of the last date of service. Late payments are subject to a monthly service charge of ten percent of the outstanding balance at the end of each month. In the event it is necessary to initiate collection proceedings on the account, the client will be responsible for all attorney's fees and costs of collection.
11. In an effort to properly staff the weekends and ensure the best possible care is given for all of the pets entrusted to The Precious Pet, we need to know of your travel plans as soon as possible. To compensate our pet sitters, who must adjust their schedules to accommodate last-minute reservations there will be a \$10 surcharge per work order for reservations made with less than 24 hours notice. Rare exceptions are made for emergency situations only.
12. There will be a \$5 per visit surcharge on the following holidays: New Year's Eve, New Year's Day, Memorial Day, 4th of July, Labor Day, Thanksgiving Day, Christmas Eve, and Christmas Day. The additional fee will only be applied to visits that fall on the holiday not on the full work order. As always please allow at least two weeks notice for holiday reservations. Holiday cancellations require one week notice. Any cancellation with less than one week will be billed for the entire booking. Payment will be due within 15 days. Rare exceptions are made for emergency situations only.
13. The Precious Pet is covered by a dishonesty bond and commercial liability insurance. With reciprocal consideration, client agrees to be responsible for any injuries incurred by a pet sitter due to a client's pets (i.e. bite, scratch) or condition of client's premises.
14. Should a pet sitter be bitten or otherwise exposed to any disease, ailment, or injury from client's animal or premises, it will be the client's responsibility to pay all costs and damages incurred by the victim.
15. The Precious Pet reserves the right to terminate this contract at any time if The Precious Pet, in its sole discretion, determines that the client's pet poses a danger to the health or safety of the pet sitters. If concerns prohibit The Precious Pet from caring for the pet, client authorizes pet to be placed in a kennel, with all charges there from to be charged to the client.
16. Client agrees to ensure that an adequate amount of food and/or other supplies are available, obtainable, in good condition, and in allocation that the pet sitter can easily locate in the home prior to commencement of the service period and for the duration of the entire service period, and that depletion of such food and/or other supplies would result in The Precious Pet replenishment with the same or a reasonable substitute in any quantity at the client's expense, plus (\$10) errand surcharge.
17. Client authorizes this signed contract to be valid approval for future services of any purpose provided by this contract permitting The Precious Pet to accept telephone reservations for service and enter premises without additional signed contracts or written authorization. I have reviewed this Service Contract for accuracy and understand the contents of this form.

Signature

Date

Jennifer Eaves-Latch, Owner, The Precious Pet

Date